



STATION ROAD KNOWLE SOLIHULL B93 0PT  
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WWW.ARDEN.SOLIHULL.SCH.UK

11<sup>th</sup> October 2024

Dear Parents/Guardians,

Effective communication from schools is essential and parents often notice a significant difference between primary and secondary school communication. In primary schools, parents highly value the daily interaction during drop-off and pick-up with class teachers. However, communication in secondary schools tends to be quite different, with less direct daily contact.

**Edulink One** is **Arden Academy's main communication platform** for all aspects of your child's day-to-day school life. Through Edulink One you will have instant access to a range of important information, including your child's timetable, attendance, reports, achievement and behaviour.

### What is Edulink One?

Edulink One is a secure, easy-to-use app that keeps you informed about your child's education and progress at Arden Academy. It allows parents to:

- View your child's timetable and attendance
- Access reports and assessment data
- Track homework and behaviour, including notifications of detentions

### How to Enrol on Edulink One:

1. **Download the Edulink One app:** Available for free on both the Apple App Store and Google Play Store.
2. **Log in:** If you do not have login details for Edulink please contact us at [edulink@arden.solihull.sch.uk](mailto:edulink@arden.solihull.sch.uk)
3. **Set Up Notifications:** We highly recommend enabling notifications so you receive real-time updates. This will ensure you are always up to date with key information about your child's school life.

### Important upcoming changes:

We will soon begin using Edulink One to send text message notifications regarding detentions. We would also recommend keeping your notifications turned on, this will help you stay informed of any key information

If you have any questions or need assistance setting up Edulink One, please do not hesitate to contact us at [edulink@arden.solihull.sch.uk](mailto:edulink@arden.solihull.sch.uk)



ARDEN ASSOCIATE HEADTEACHER: MR D WARWOOD BSC (HONS) | TEL: 01564 773348 | EMAIL: OFFICE@ARDEN.SOLIHULL.SCH.UK

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Thank you for your cooperation, and we look forward to working together to support your child's success at Arden Academy.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'N Burke', with a long horizontal flourish extending to the right.

**Mr N Burke**

Deputy Headteacher  
Behaviour, Safety and Welfare